Engaging and Housing Chronically Homeless: How Orange County Plans to End Homelessness

Helen T. Cameron
Director, Supportive Housing
# 2015 Point in Time

## 2015 Point in Time Count Results

<table>
<thead>
<tr>
<th>Total Homeless Persons</th>
<th>2013</th>
<th>2015</th>
<th>% Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>4,251</td>
<td>4,452</td>
<td>5%</td>
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</tbody>
</table>

- 15,291 annual incidents of homelessness

![Homeless Individual](image)
2015 Point in Time

2015 Point in Time Count Results

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<tr>
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<th>2013</th>
<th>2015</th>
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<tr>
<td>Total Homeless Veterans</td>
<td>446</td>
<td>447</td>
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- 12% of the homeless population
Chronically Homeless
Focus on 580 – Most vulnerable

- Bonus Round - $2.5 million to house 106 of OC’s homeless population
  - Rental subsidies - $1.8 million
  - Supportive services - $700,000

- Collaborative: Mercy House Living Centers, Friendship Shelter, Colette’s Children’s Home, Orangewood Children’s Foundation and Share Ourselves
Mental Health Services Act (MHSA)

- Prop 63 passed 10 years ago
- Current annual budget in Orange County - $160 million

Housing Program = $33 million for Orange County

- Goal 1: Create 185 units for clients with serious and persistent mental illness.
- Goal 2: Ensure success for residents = stability
Who resides in MHSA units?

Adults • Older Adults • Transitional Age Youth
What is Permanent Supportive Housing

- Decent, safe and affordable community based-housing that provides tenants with the rights of tenancy under state and local landlord tenant laws and is linked to voluntary and flexible support and services designed to meet tenants’ needs and preferences.
What is Permanent Supportive Housing?

- Permanent supportive housing makes housing affordable to someone on SSI (either through rental assistance or housing development)
- It provides sufficient wraparound supports to allow people with significant support needs to remain in the housing they have chosen.
Jackson Aisle, Midway City

- 29 apartments for homeless mentally ill clients
- Onsite case & property manager
- Community room for social events and group meetings
- Residents pay less than 30% of income towards rent
  - Less than $300 a month on an income of $860 per month
Doria Apartment Homes,

- Located in the city of Irvine
- 20 one and two bedroom units
- Housing for families with an adult member with mental illness
- Onsite Resident Services
Lincoln Avenue Apartments, Anaheim (opening Summer 2016)

- 70 apartment homes for 140 individuals and families
- 15 one bedroom apartments for homeless mentally ill clients
- Onsite case & property manager
- Community room for social events and group meetings
- Residents will pay less than 30% of income towards rent
- 48 Project Based Vouchers for families with children considered homeless by Anaheim schools
Diamond Apartment Homes, Anaheim

- Onsite Resident Services
- Located in the city of Anaheim
- 25 one and two bedroom units
- Housing for families with an adult member with mental illness
Outcomes

- Based on Portland, ME
- Show reduction in ER Use
- Shelter Use
- Jail Time

<table>
<thead>
<tr>
<th></th>
<th>Before PSH</th>
<th>After PSH</th>
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</thead>
<tbody>
<tr>
<td>ER Use</td>
<td>$180,000</td>
<td>$0</td>
</tr>
<tr>
<td>Shelter Use</td>
<td>$160,000</td>
<td>$20,000</td>
</tr>
<tr>
<td>Jail Time</td>
<td>$140,000</td>
<td>$40,000</td>
</tr>
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Psychiatric Hospitalizations

- **Diamond Residents**: 2 (2014) vs. 0 (2015)
- **Telecare Clients**: 27 (2014) vs. 39 (2015)
- **MHSA Full Service Partner Clients**: 76 (2014) vs. 87 (2015)

Source data: TAO Diamond Aisle Outcomes Report
Outcomes

- Diamond Aisle Outcomes Report
- 88% of residents maintained housing with needed services in the year. 100% in the first quarter.
- 69% were regularly engaged in employment, volunteer, education or on site meaningful activities during the year.
- 73% agreed that they had greater self determination and ability to deal more effectively with daily problems.
• 6 Houses – 31 residents
• 3 Apartment Communities – 82 residents (and growing)
• We are providing housing for over 140 mentally ill and formerly homeless residents of Orange County.
• 2016 – 246 more housed:
  ◦ 140 at Lincoln Avenue Apartments
  ◦ 106 by Collaborative