

**Homeless Provider Forum  
January 6, 2011  
Meeting Minutes**

**Dawn Lee, OC Partnership**

**Nonprofit Capacity Building Workshops**

Southern California Edison will offer a series of capacity building workshops in 2011 as part of their Nonprofit Training Days series. I attended the December 2010 session entitled Strategic Marketing and Communications for Nonprofits. Key points from the session: 1) all agencies should have a Strategic Communications Plan which identifies the audiences that you want to reach, your key messages, outlines how the messages will be delivered and how you will measure its effectiveness; 2) provided an overview of the current social media platforms (Facebook, Youtube and Twitter should be considered for use as our goal should be to get our message out to where the masses are looking), there are 500 million Facebook users; 3) highlighted keys to successful messaging such as keeping the message simple, making your message quotable, and using facts and figures. All nonprofits are welcome to attend the series. Contact Liz Cañadas at (626) 302-1156 for more information. Also, see the Center For Nonprofit Management's 2011 training schedule at [www.cnmsocal.org/calendar](http://www.cnmsocal.org/calendar).

**CMIS Updates**

We are wrapping up the submission of Orange County's shelter data to HUD for inclusion in their 2010 AHAR report. The collection of data for the 2011 report has begun. Please continue to ensure that your agency's client information is entered into CMIS in a timely manner within two weeks of the client's entrance into your programs.

CMIS will be used for shelter count validation in the Point In Time Homeless Count. Participating agencies are required to ensure that data on all clients being served on January 22<sup>nd</sup>, 2011 is entered into CMIS on that date.

**Organizational Change**

Lorraine Krisak will take on the role of Interim Executive Director upon my departure on January 7<sup>th</sup>. Lorraine currently serves as our 2011 Point In Time Count Project Manager. Lorraine can be reached at [lorraine.krisak@ocpartnership.net](mailto:lorraine.krisak@ocpartnership.net) and (714) 288-4007 x1121. It has been my pleasure to work with each of you and I wish you all the best in 2011.

**Let There Be Coffee in 2011!**

Veteran's First has graciously offered to provide coffee service for the entire 2011 Homeless Provider meetings. A big **Thank You** to Vets First for stepping up!

**OC Partnership 2011 Agency Partner Spotlight**

OC Partnership offers an Agency Partner Spotlight opportunity on our website to organizations that serve homeless or at risk residents of Orange County. The intent is to publicize local service providers and other stakeholder organizations to help them communicate their programs. Our website gets about 6,000 hit a month and exists as an informational resource. We are in the process of selecting agencies to be profiled for the months of 2011. We also maintain a listing of local agencies as an informational resource and if you'd like to include a link to your website please let us know. Please contact Sharon McKeag Ash at [coordinator@ocpartnership.net](mailto:coordinator@ocpartnership.net) or (714) 288-4007 ext. 1116 for further information.

**Lorraine Krisak, OC Partnership**

Hot Spots Identified – Thanks you for your help

7 Deployment Centers have been identified

Volunteer and homeless guide training sessions have been finalized. See [www.pointintimeoc.org](http://www.pointintimeoc.org)

As of Jan 4<sup>th</sup>, we only have ½ of the SuperNOFA agency volunteers signed up. ALL SuperNOFA agencies must have at least 2 volunteers signed up. Please sign up ASAP at [www.pointintimeoc.org](http://www.pointintimeoc.org). It is very important for you to enter your agency name!

### **Maria Cabrera, OC Community Services**

Discussed the Point in Time Count, Sheltered Count and Housing Inventory Count. Reiterated that these were very important and play an important role in the NOFA. The NOFA is a substantial amount of funding for many of those present at the Forum.

The Sheltered Count is the night of 21st; PIT am of the 22nd. HIC is the last 2 weeks of January

Volunteer opportunities are available for anyone interested

TPIT outreach posters available, there are large posters as well as smaller ones available there at the handout table. If anyone would like to have additional posters, they can call me at (714) 480-2884 and we'll be happy to oblige.

ASR will be contacting them on the counts, as they are the contractor and working with us in this effort.

There is currently an opening with the County of Orange in the Homeless Prevention section. If anyone is interested, the job description and additional information is available at [www.ocgov.com](http://www.ocgov.com)

### **Shelter Information & Openings**

Serving People in Need (SPIN) - GAPP Housing program is a 12 month case management program for homeless families that are in need of permanent housing. They have immediate openings for the month of January. Clients must be employed, and have children under the age of 18. They now have Homeless Prevention HPRP funding for the city of Costa Mesa. If you have any questions, you can contact Serving People in Need (SPIN) directly at 714-751-1101 and speak with a case manager, Michelle Delacio ext. 20 or Shannon Lamb at ext. 15.

Permanent One-bedroom Apartment with Section 8 for Homeless Senior Citizen – Tyrol Plaza Senior Apartments at 891 S State College Blvd in Anaheim has two vacancies available. Requirements include: age 62+, income less than \$19,550, referral letter from Anaheim Housing Authority (requires that the applicant either live or work at an Anaheim street address at the time of the application), case manager certification of homelessness and physician certification of disability. Contact Lorena at 714-778-5375.

Grandma's House of Hope has six openings for single women, and women who are in the reunification process with their children. Backgrounds may vary from Domestic Violence, addiction and recovery, mental health, physical disabilities and/or human trafficking. We also work with women who are in treatment for or recovering from breast cancer. (Women's ages range from 18 to 70) This is a two year transitional living home that offers group and individual counseling, case management, job search and wardrobe assistance, food, internet and cable access, bible studies (voluntary) and most importantly; a safe place full of the promise of healing and hope. Monthly program fee is \$500. There are scholarships available. Please refer your clients to GHH at (714) 636-3690 to set up a phone interview. Case Managers can call Je'net directly at (714) 457-3187 with referrals.

As of January 3, 2011 the St. Jude Brain Injury Network's new address will be 130 W. Bastanchury, Fullerton, CA 92835 (on the corner of Laguna Road and Bastanchury.) Major cross-street is Harbor Blvd. Toll free phone number is 1-866-785-8332 can call now and reach us at either old or new office number. The new main line is 1-714-446-5626.

Christian Church Network-Orange County (CCN-OC) We are a group of Christian churches who pool our resources to help with legitimate verifiable needs. Due to an increase in our call volume, helping agencies or shelters should contact us directly first at 1-714-637-8833 or at [outreach@covp.org](mailto:outreach@covp.org) with the client's name, city and nature of the need. Then, if we are able to assist, we will send you our intake form or contact the client directly for income and expense information and verification. For clients not being referred by a community agency or shelter, our "Help Line" is 1-714-637-2085. We are open Monday-Friday from 9am-2pm.

NAMI Connection Recovery Support Group A free weekly self-help support group for individuals 18 or older and with a mental health diagnosis Saturdays at 2pm at The Wellness Center, 1910 N. Bush Street, Santa Ana, CA 92706. For more information, call 714-544-8488.

Grupo Conexion (in Spanish) Recovery Support Group A free weekly self-help support group for individuals 18 or older and with a mental health diagnosis Wednesdays at 5:30pm at Camino Nuevo, 1615 N. French Street, Santa Ana, CA 92701. For more information, call 714-544-8488.

The Orange County Re-Entry Partnership (OCREP) is a community based networking system designed to examine Orange County's inmate reentry practices and improve the community-based services provided to persons who are released from jail or prison into Orange County Communities. The OCREP general membership meets the second Tuesday of every other month from 3:00pm – 5:00pm at the Brad Gates Building, 5<sup>th</sup> Floor Conference Room, 320 N. Flower St., Santa Ana, CA 92703. The next meeting will take place on January 11, 2011. Representatives from government, private, nonprofit, and faith based organizations are encouraged to attend. Contacts: Dominic Mejico, Inmate Services Manager, (714) 647-4513, [dmejico@ocsd.org](mailto:dmejico@ocsd.org) or Melody Cantrell, Inmate Re-Entry Supervisor, (714) 647-4588, [mjcantrell@ocsd.org](mailto:mjcantrell@ocsd.org).

Mary's Shelter has three openings for minors who are pregnant or parenting a child.

Working Wardrobes Customer Service Job Training – Increase your Earning Potential! Training Program includes 36 hours of interactive classroom training through Working Wardrobes, Costa Mesa; 16 – 40 hours of on-the-job training at Working Wardrobes Resale Shops or Thrift Shop; opportunity to take assessment test to become certified by the National Retail Federation in Customer Service and NRF-certified trainers. Classroom dates are January 18, 19, 20, 25, 26, 27 from 9-3pm at Working Wardrobes, 3030 Pullman St., Costa Mesa 92626. On-the-job training locations are in Anaheim, Brea, Laguna Niguel and Tustin Scholarships Available! Reservations Required. For more information or to reserve a spot call Mary Ann Profeta at 714-210-2460.

House Manager (Volunteer) Toby's House is a faith-based (Christian) home for pregnant women and their toddlers. Located in Capistrano Beach we are seeking a Christian woman to be a live-in House Manager. She has her own large, private bedroom and bathroom. She receives free housing, utilities and home supplies in exchange for living in the home. The House Manager serves as a role model for responsibility, cleanliness and faith to the young women who come to us for help. There are no set schedules, the House Manager works and lives her own life while residing in the home. Primary time commitment is to be in the home at night to monitor the residents' curfew. For more information please contact: Jacquelyn Flora, Executive Director, Toby's House, 714.541.5484 or [director@tobyshouse.org](mailto:director@tobyshouse.org).

Families Forward now has openings in their Rapid Re-housing Program – This program partners apartment communities in various cities in Southern Orange County with families that are literally homeless, imminently at risk of losing their housing (facing eviction) or exiting shelters/transitional homes. Client signs their own lease, and rent is partially subsidized and the client's portion scales over a 12 month period. Upon successful completion of the program family may be offered opportunity to re-sign 12 month lease. Applicants must have income and last permanent address can be anywhere in Orange County. Please call the main phone number 949-552-2727 and fill out an application with a volunteer.

Precious Life Shelter has 2 openings in their emergency shelter and one opening from a referral from case manager of another transitional program for the 2nd Step. They must be working to enter and afford to move in and they still contact Melissa at 562 431 3356.

The YWCA Central Orange County's Beverly's House (transitional housing for emancipated foster youth) has 1 opening for a mother and child (under the age of 5) in our apartments (shared with another mother) and 1 opening for a single/unaccompanied young woman in our house. Program requirements include; proof of emancipation, 18-24, female and must be enrolled or have plans to enroll in school. Mothers with children must also be participating or in the process of applying for CalWorks with preferably childcare already in place. They can contact me 714.771.5003 (Maria Abenes, Program Director).

Gilchrist House has 6-8 openings in their Transitional House for women and women with children under 10; if eligible for the program they can stay up to a year, and we now have an aftercare program which continues to offer support and case management for another 6 months after completing the program. Family Assistance Ministries is the parent organization which both runs the house and the local food bank, which provides case management, homelessness prevention, bus vouchers, as well as food.

The Orange County Rescue Mission has 5-6 openings in their Strong Beginnings program. Strong Beginnings works with families living in motels with children aged 0 – 5 to transition them to more permanent housing. Please call Heather Richter at (714) 975-0555 for more information or to schedule an interview.

Heritage House Village has opened up two beds to the community for expectant/parenting mothers with children who have completed a substance abuse program and have maintained their sobriety of six months and up. They do telephone assessments and schedule interviews for prospective clients. They can be reached at 714-999-5960 for further assistance.

Alls Well Home is a program structured working home. They have openings as well as clothing and food.

OCCHC have openings in their permanent affordable units (3 bedroom) for clients with Section 8 vouchers.

### **Featured Topic: Achieving Sustainability/Funding Strategies**

Linda Haghi, Principal, Haghi Consulting

Linda spoke on strategies to strengthen the financial base of nonprofits. Strategies for assessment, planning, fund development and social enterprise will be discussed.

Steve Kight, Director of Strategic Planning and Business Development, Families Forward

Steve offered an agency's perspective of employing the strategies that are being discussed and shared with the group his thoughts on new program development and strategic abandonment of programs and how the services would enhance the overall focus of the training.

Dan McQuaid, Executive Director, One OC

Dan shared information on his your thoughts on new program development and strategic abandonment of programs and services would enhance the overall focus of the training.

Jack Toan, Vice President Community Affairs, Wells Fargo Foundation

Jack shared information on what funders look for in general in their investments.

**Next Homeless Provider Forum is scheduled for**

**February 3, 2011 from 9:00 am – 11:30 am**  
**Sisters of Saint Joseph Campus Auditorium \* 480 S. Batavia \* Orange, CA 92868**  
**Topic: Law Enforcement: Actions to Assist the Homeless**  
**Refreshments: 211 Orange County and Salvation Army**  
**\*E-mail Announcements by noon on Wednesday, February 2<sup>nd</sup>**  
**to Sharon McKeag Ash at [coordinator@ocpartnership.net](mailto:coordinator@ocpartnership.net)**